Suir Engineering Quality Policy

Suir Engineering is fully committed to the principles and practice of excellence and will conform to the requirements of the ISO 9001:2015 Quality Management System Standard. Our overall objective is to consistently provide customer value and satisfaction in our service through leadership, continual improvement, employee development and recognition, and social responsibility. Our quality management system provides a framework for measuring and improving our overall business performance, supporting our company strategy and business plan, facilitates continual improvement and ensures the fulfilment of our customers' requirements and other applicable requirements.

Our Policy is:

- ✓ To take time to understand our customers' needs, to ensure their needs are satisfied and to keep our promises.
- ✓ To require all employees to demonstrate leadership and commitment to this policy and the aims and objectives set out from time to time by the Group.
- ✓ To require every employee to take personal responsibility by being accountable for their own behaviour and the quality of their work.
- ✓ To provide every employee with adequate information, instruction, training, equipment, and supervision to enable them to make a responsible and informed contribution to the business through the efficient and effective performance of work activities.
- ✓ To understand and manage the risks to the quality of our business offering.
- ✓ To work with key partners, subcontractors, and suppliers to help them implement this policy on our projects and to support our business quality aims and objectives.
- ✓ To openly admit, discuss and learn from our mistakes and failures.
- ✓ To continually improve our performance and culture through development of our systems, procedures, and programmes.
- ✓ For the Senior Management Team to establish and review annual business quality objectives and targets for Suir Engineering's activities, and services.
- ✓ To apply a systematic and measurable approach to monitoring our performance
- ✓ To ensure we are consistent with the principles specified in ISO 9001 for Quality Managements systems.

Suir Engineering's Senior Management Team, led by Suir Engineering's Chief Executive Officer, is responsible for this Policy. The Technical Director has particular responsibility for the oversight of this policy. The Senior Management Team are responsible for implementing this Policy, bringing it to the attention of all employees and key partners, subcontractors, and suppliers and for the maintenance of associated documentation and programmes. The policy will be available on the company's Integrated Management System (IMS), company website and posted in offices and sites.

This policy will be monitored regularly and reviewed annually.

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John Kelly
Chief Executive Officer Suir Engineering

8th Jan '25
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Date